

# John R. Wright

Phoenix, AZ, USA

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**Creative, efficient developer, communicator & problem-solver**

## TECHNICAL HIGHLIGHTS

- ▶ **Skill-set:** (X)HTML, CSS, Javascript, PHP, MySQL, DHTML, Perl, Flash, SEO Techniques, Photoshop, Fireworks, Dreamweaver, Frontpage, Acrobat, DOS, Windows 3.11/9x/NT/2k/XP, OS X, Apache, IIS, TCP/IP, FTP, VPN, Telnet, SSH (Linux commands)
- ▶ **Aedating software customization** featuring automated monthly transactions, cancellation options, membership expiration email notification and non-member action tracking. Integrates with TrustCommerce API. (PHP, MySQL, JavaScript, CSS)
- ▶ **Devised RSS solution for broadcasting Pligg** articles with vote count across subdomains
- ▶ **Created group collaboration space online** allowing employees to share files in a searchable database (PHP, MySQL)
- ▶ **Developed an automated newsletter subscription process** for list with 15,000+ subscribers using backend email commands to access listsrv database.
- ▶ **Created flexible site design** to include legacy browsers using only XHTML, CSS (no tables for layout). Section 508 compliant

## PROFESSIONAL EXPERIENCE

### **Webright.org** (Phoenix, AZ)

#### **Owner** (2003 - present)

- ◆ Shifted from end-to-end website production to code development and solutions (2006)
- ◆ Business focuses on offering integrity, honesty, communication within hourly agreements

### **Public Service Archaeology Program** (Urbana, IL)

#### **Field Hand** (2003)

- ◆ Conducted Phase I archaeological site reconnaissance throughout the Midwest
- ◆ Documented archaeological finds in compliance with Section 106 laws

### **Pikes Waterfront Lodge** (Fairbanks, AK)

#### **Guest Services Representative** (2002 - 2003)

- ◆ Interacted with customers to arrange accommodations according to specific criteria and solved any problems that arose during a customer's stay
- ◆ Multi-tasked in a busy environment involving hundreds of people at once

### **Aspen Hotels** (Fairbanks, AK)

#### **Front Desk Clerk** (2001 - 2002)

- ◆ Took verbal instructions from customers and entered them into computer system
- ◆ Analyzed data from day's operations for potential errors

### **Zenecom (DBA: PCSOS)** (Tucson, AZ)

#### **Service Technician (temporary position)** (2001)

- ◆ Devised and implemented hardware/software solutions for PCs, printers
- ◆ Arranged with vendors for timely parts shipments

**Computers Plus (out of business)** (Tucson, AZ)

**Service Technician** (1999 - 2000)

- ◆ Acted as liaison between customer and their system's warranty provider
- ◆ Worked quickly to solve problems and keep downtime to a minimum

**Megasoft Computers** (Macomb, MI)

**Shift Supervisor** (1998 - 1999)

- ◆ Collaborated with customers to draw up specs for PC repair, upgrade, assembly
- ◆ Managed afternoon staff as we implemented specifications

**Interdisciplinary Advantage** (Shelby Twp, MI)

**Direct Care Worker** (1997 - 1998)

- ◆ Oversaw activity of mentally-ill adults in residential setting
- ◆ Analyzed prescription records nightly for errors

**Family Life Communications** (Sterling Heights, MI)

**Announcer/Board Operator** (1991 - 1997)

- ◆ Communicated effectively to diverse audience in nation's fifth largest media market
- ◆ Technical responsibilities included: digital audio editing, interacting with proprietary computer weather, traffic, news data and transmitter operation
- ◆ Organized information and instruction from multiple inputs into coherent output

**EDUCATION**

**I-Net+ Certification** *CompTIA* (2003)

Certifies aptitude in networking, internet security, web administration and e-commerce

**Laserjet 4000 series certification** *Hewlett Packard* (2000)

Certifies repair aptitude for the HP Laserjet 4000 series of printers

**Printer Repair** *Epson* (2000)

Certifies repair aptitude in Epson consumer inkjet class and business dot-matrix class printers

**A+ Certification** *CompTIA* (1999)

Certifies aptitude in X86 hardware, Windows 9x/3.11 and basic printer repair

**Speech Communication Major** *Wayne State University* (1993-1998)

- ◆ 4.0 GPA
- ◆ Presidential Scholar